Washington University in St.Louis
INFORMATION TECHNOLOGY

We deliver an integrated, responsive and secure technology environment that advances and supports exceptional learning, research, innovation and patient care.

School of Law FY15 IT Report

School Metrics

- 54 Financial Information Systems service requests managed
- 1 Research Administrative Systems service requests managed
- 10 Business Intelligence/Data Warehouse service requests managed
- 466 Blackboard users (represents pilot adoption)
- 70 WUSTL Box users

Representation

- 7 IT Governance representatives
  - Tony Balsamo, Integration Communications & Relationship Management Sub-Domain Committee
  - Rebecca Brown, Student Administration Sub-Domain Committee
  - Troy DeArmitt, Research Computing Domain Committee
  - Lee Epstein, Teaching & Learning Domain Committee
  - Ann Nicholson, Integration Communications & Relationship Management, Sub-Domain Committee
  - Eva Ostrow, Finance Sub-Domain Committee
  - Neil Richards, Security & Privacy Domain Committee
- 1 Shared IT Services Unit Representatives Group member
  - Eva Ostrow, Associate Dean of Finance
- 1 Shared IT Services Project Advisory Group member
  - Tony Balsamo, Director of Information Systems - Business and Law

Year in Review

- Transitioned School of Law's infrastructure into WashU IT West Campus data center
- Coordinated shared IT leadership arrangement between School of Law and Olin Business School
- Became School of Law IT user services provider and transitioned three IT staff
- Completed upgrade to SharePoint 2010
- Provisioned WUSTL Box for cloud based content storage and collaboration
- Launched the Eduroam wireless network providing secure, WUSTL KEY-enabled wireless network access to students, faculty, staff and sponsored affiliates at participating institutions around the world. Also provides access for Eduroam users visiting the University
- Launched Office 365 Pro Plus for Danforth Campus faculty and staff, extending Microsoft Office access to five devices and enabling OneDrive cloud storage
- Partnered with the Resource Management Office to implement the Technology Procurement Policy to help leverage the IT investment,

WashU IT Guiding Principles

The IT governance structure operates under a strategic vision and a set of principles that guide decisions of IT investments, resources and scope.

Mission First
Intentional Service Design
Appropriate Solutions Approach
Data is an Asset
Secure, Sustainable, Maintainable, Reliable, Available
Keep IT Skills, Knowledge & Collaboration Current

Communication & Engagement

The Office of the CIO provides many opportunities for engagement. Your feedback is critical to our success.

- **the Connected newsletter -** a bi-monthly source for IT services, projects and events news distributed to the entire university community
- **the Shared IT Services Digest -** a monthly digest of Shared IT Services Program news distributed to all identified staff in the university IT community
- **the OCIO website -** news, announcements, project updates at http://cio.wustl.edu/
- **the Shared IT Services Program website -** program news , timelines, recorded unit representative meetings at http://itservicesprogram.wustl.edu/
- **IT community town hall meetings -** bi-annual town hall meetings to engage the university IT community
- **IT campus town hall meetings -** bi-annual town hall meetings to engage the university community
- **IT governance committees -** meeting frequency determined by committee members
- **Shared IT Services Unit Representatives Group -** meets monthly to engage with Shared IT Services projects
- **Shared IT Services Project Advisory group -** meets monthly to provide guidance and support to project teams and act as liaison to schools and departments

ensure alignment with the IT strategy and improve the quality of vendor contracts

- Supported Public Affairs development and deployment of self-serve website services
- Reallocated savings resulting from mainframe migration to networking services rates, minimizing rate increase

Planning for the Future: Key Initiatives

- Develop high capacity research network
- Create and deploy shared IT services across the University
- Acquire conflict of interest and grant management system
- Develop roadmap for replacement of end-of-life human resources, finance, student, and physical resources administration systems
- Replace end-of-life voice system (Danforth Campus)
- Develop data warehouse for business intelligence
- Create faculty data repository
- Replace course evaluation system