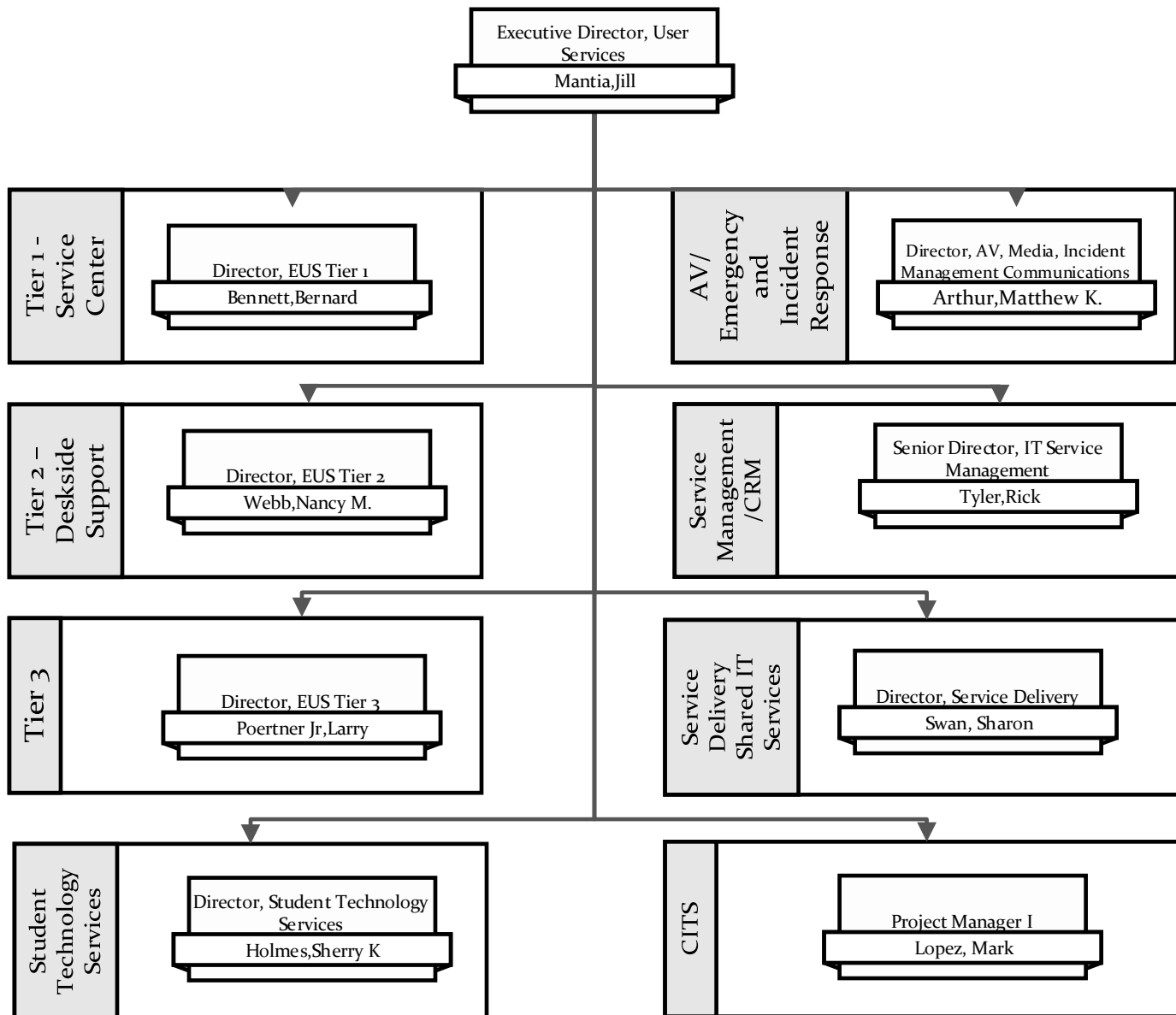
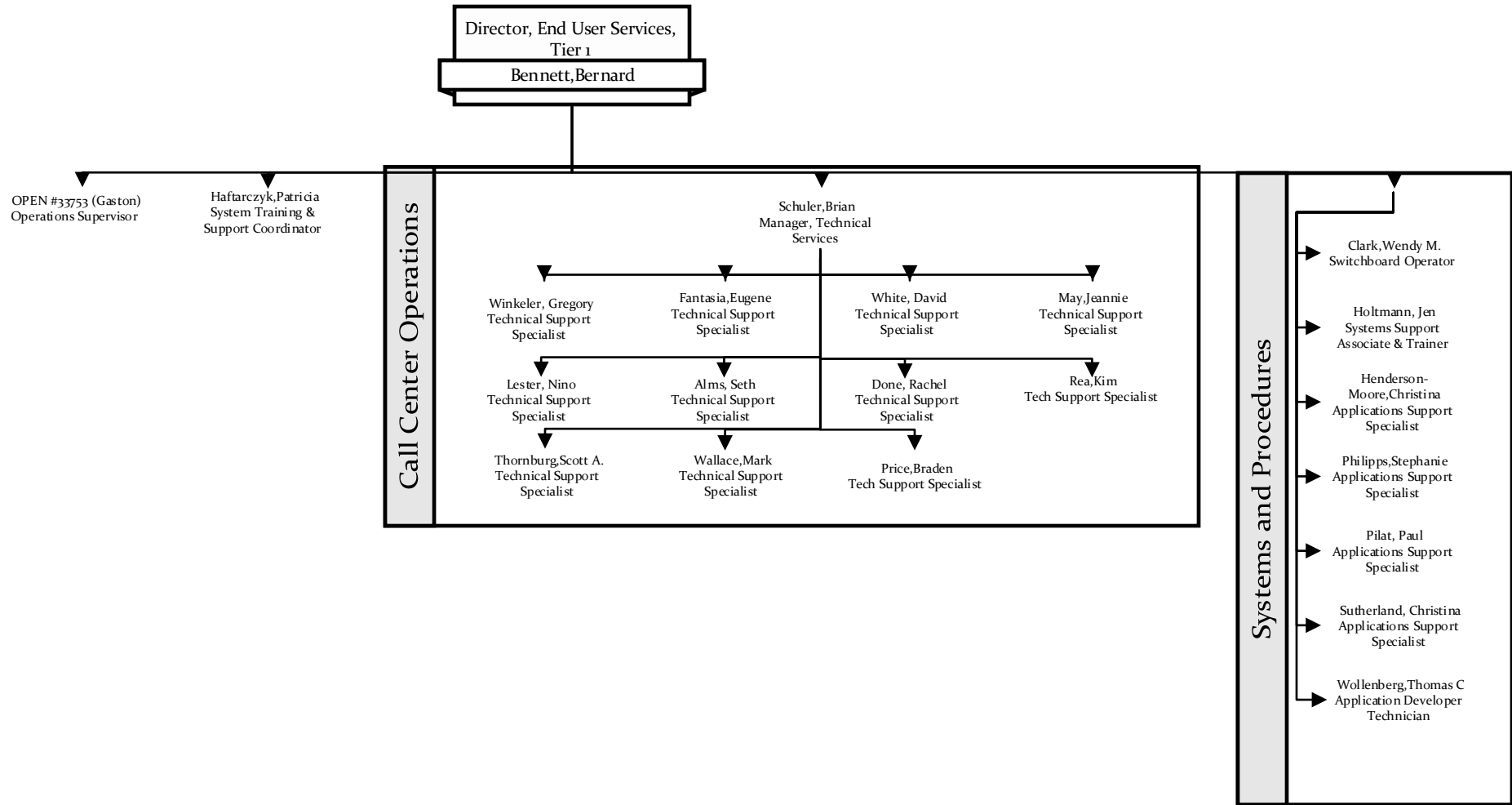


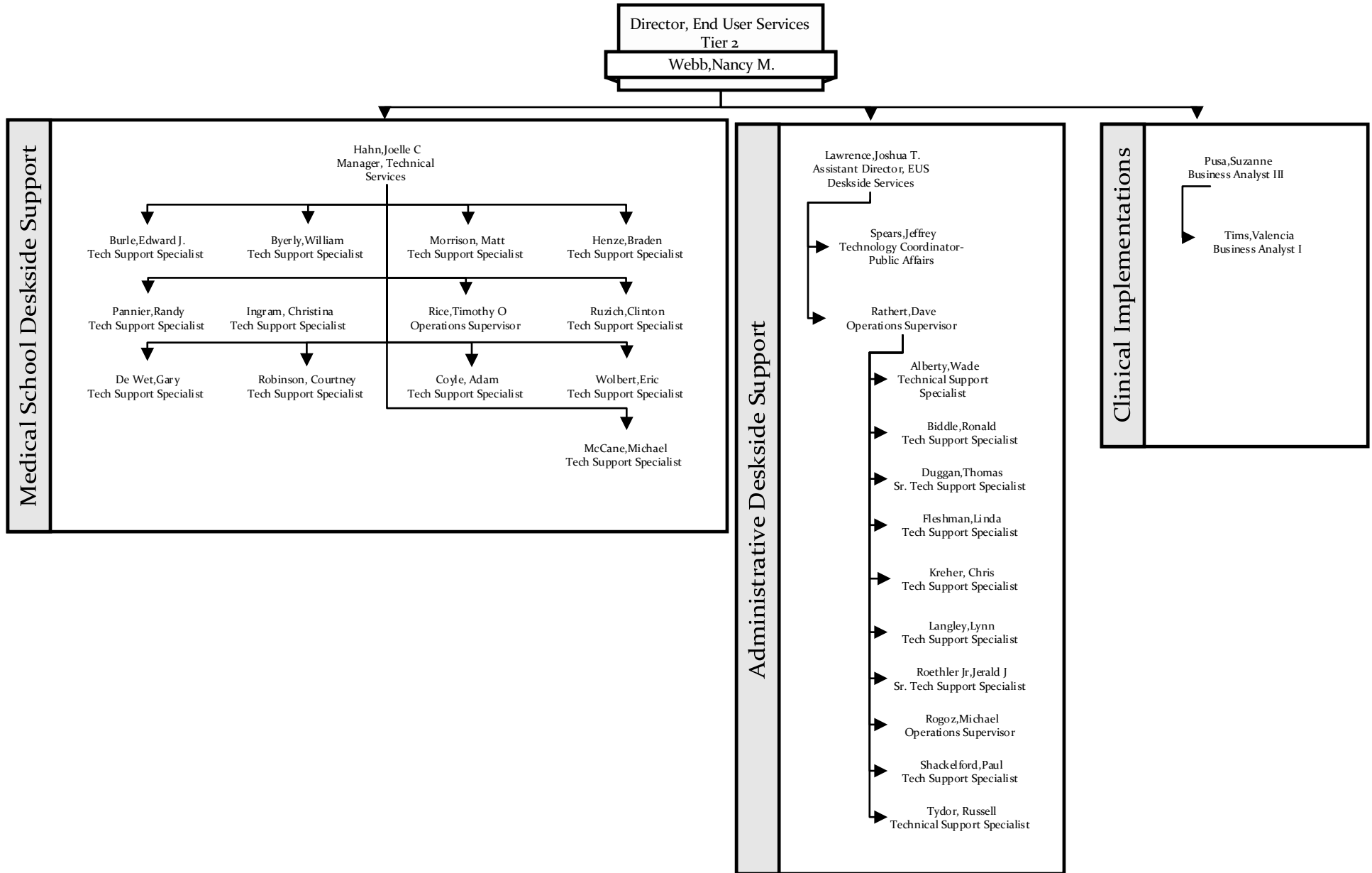
End User Services



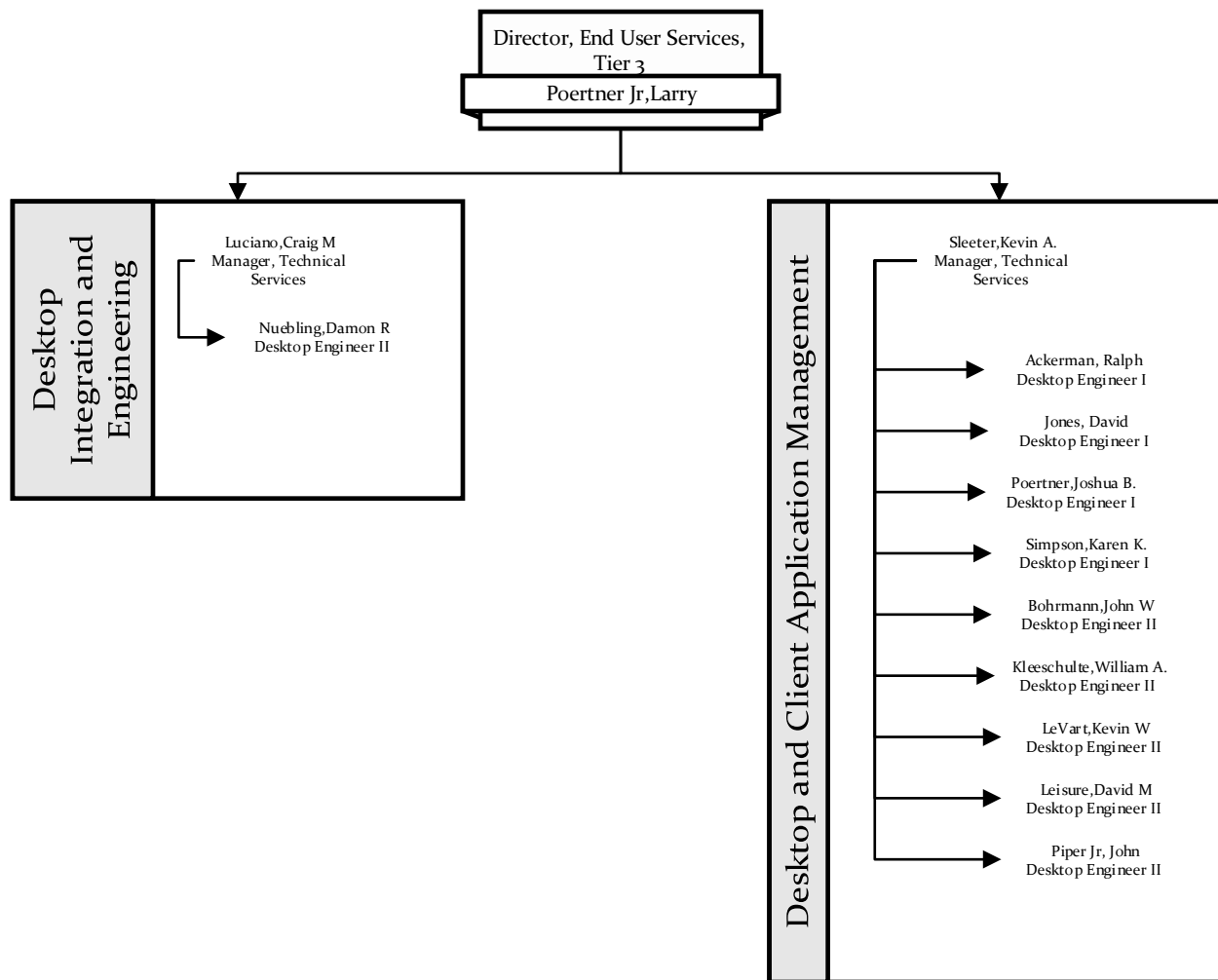
End User Services: Tier 1 - Service Center



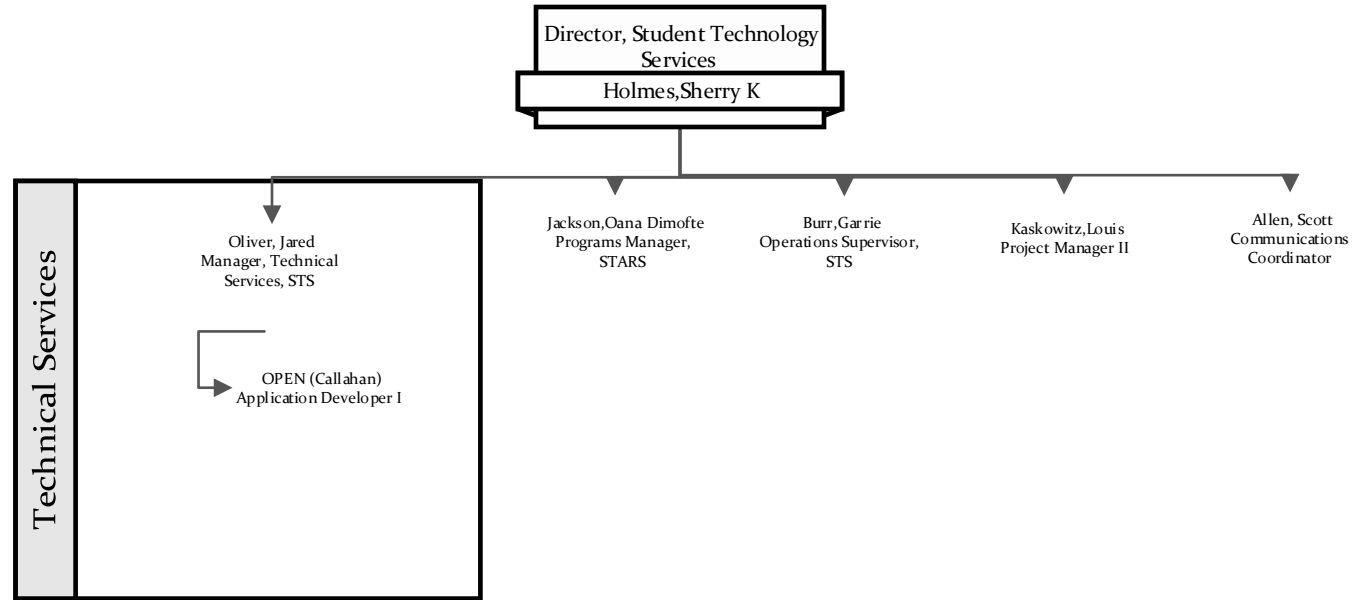
End User Services: Tier 2 – Deskside Support



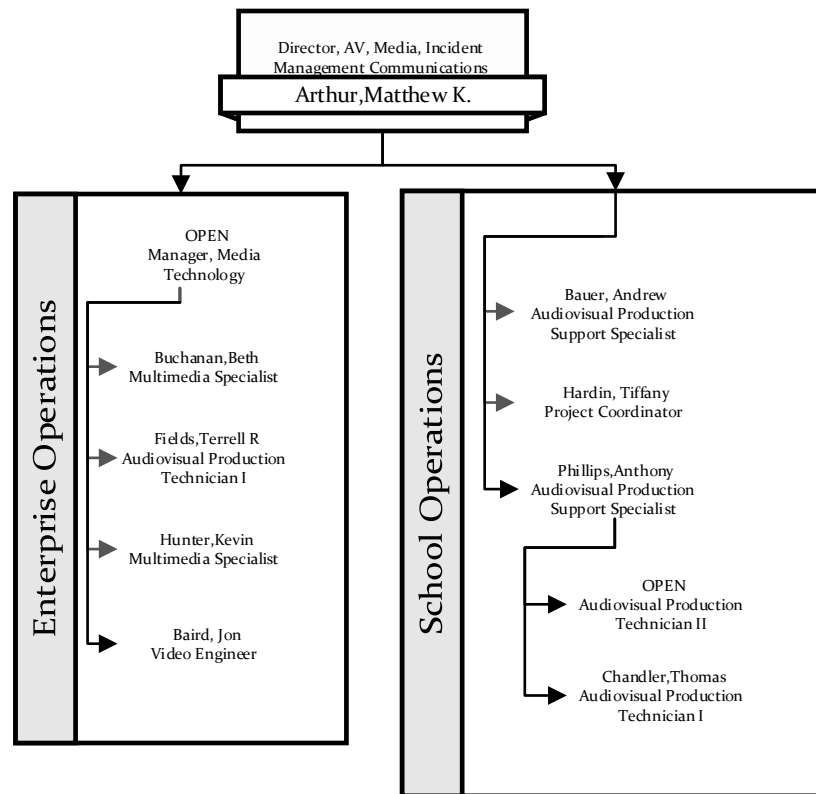
End User Services: Tier 3



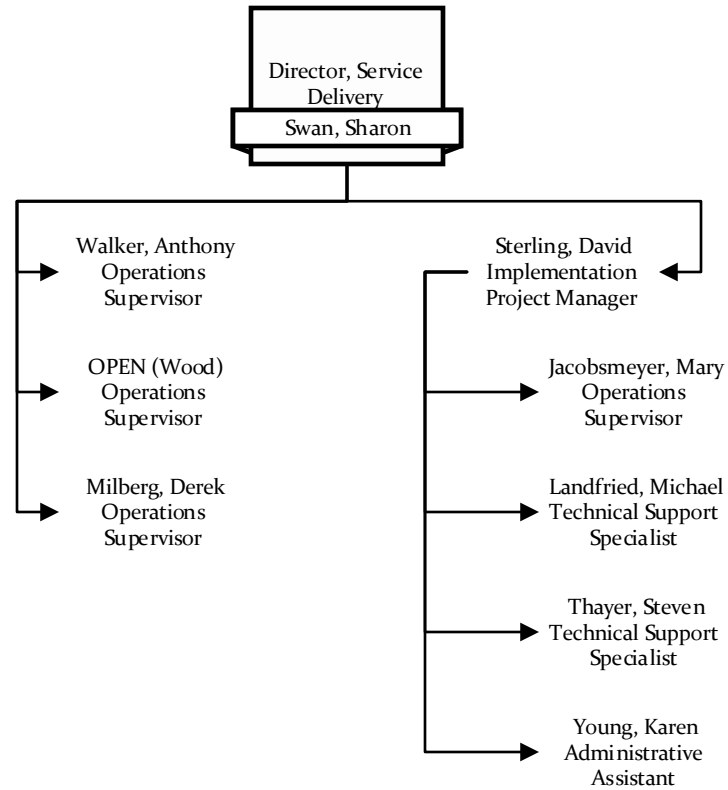
End User Services: Student Technology Services



End User Services: AV / Emergency and Incident Response



End User Services: Service Delivery-Shared IT Services



End User Services: Service Management / CRM

